

COMPLAINT FORM

Name and surname:

Address:

Phone number:

E-mail address:

Order number / Invoice / Receipt number:

Bank account number

Preferred method of complaint resolution: replacement / repair / refund / price reduction

I agree to receive the complaint decision by e-mail – YES / NO

PRODUCT NAME	SIZE	REASON AND DESCRIPTION OF THE COMPLAINT

SELLER'S NOTES:

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Data controller: The Seller (Juicy Marketing Bartosiewicz Malinowska Sp.J., ul. Zastuczańska 4/9, 55-010 Żerniki Wrocławskie, Poland). The data provided will be processed solely by the Seller for the purpose of handling the complaint, and additionally only for tax, accounting, and evidentiary purposes. The data will not be shared with third parties. The customer has the right to access and correct their data.

IMPORTANT!

1. Please fill in the form in block letters.
2. Providing the order number or sales document is required to initiate the complaint procedure.
3. The complained product should be sent to the following address: Wonder Affair, ul. Zastuczańska 4/9, 55-010 Żerniki Wrocławskie, Poland.
4. The complaint will be reviewed within 14 days from the date of its delivery.
5. If no other method of resolving the complaint is possible, refunds for products purchased in a stationary store will be made to the bank account provided in the “Bank account number” field.

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DATE, CUSTOMER'S SIGNATURE

Jeśli masz pytania - skontaktuj się z nami! | If you have any questions, feel free to contact us!
store@wonderaffair.com lub +48 882 457 756